

Service Delivery Challenges within Municipalities in the Capricorn District of Limpopo Province

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ABSTRACT Since 2009, there have been ongoing community protests in South Africa in relation to several issues, including housing, water, roads and bridges. These protests are an indication of the service delivery challenges confronting the government. This study sought to determine how service delivery challenges can be addressed at local government level, with specific reference to Limpopo Province. It aimed to identify the general problems affecting communities and the causes and effects of poor service delivery at the local government level. The study participants included officials from Polokwane, Aganang, Molemole and Blouberg Local Municipalities, Capricorn District Municipality and the Department of Cooperative Governance, Human Settlement and Traditional Affairs. The study identified serious service delivery challenges that require urgent attention and the participants expressed deep concern about perceptions of corruption and poor financial management. The study's conclusions and recommendations will hopefully assist Local Municipalities in Capricorn District, the Limpopo Provincial Government and National Government to improve service delivery to communities at local government level.